

August 28, 2020

Dear Families,

We are pleased to advise you, that on Friday, August 28, 2020, we received a new directive from the Ministry of Health, allowing residents to leave the home for health care-related, social or other reasons. This does not include over-night visits. If a family member wishes to take a resident out of the home, arrangements must be made, in advance, by calling the nursing station directly and speaking with the nurse. For scheduling purposes, we need to know when you will be picking up, and returning the resident to the home. Once arranged, an employee will bring the resident to reception, and pick up the resident at the pre-arranged, pick up and drop off times. It is important that the resident and family member wear a mask throughout their leave, and adhere to safe social distancing rules when outside of the home. Family members will not be permitted to enter the home, or go to the resident's home area.

Please note that if you are not the Power of Attorney for care for the resident, and wish to take a resident out of the home, the nurse will seek approval from the residents Power of Attorney. Additionally, for personal reasons only, a resident may be permitted to take a temporary over-night leave of absence. These requests must be made directly to the Administrator or Director of Care and will be reviewed on a case by case basis. We thank you for your continued support.

Yours truly,

Roxanne Adams
Administrator