

---

**To:** Family and friends of Copernicus Lodge Long Term Care Home

---

*Jan. 13, 2020*

Good afternoon friends and family of Copernicus Lodge,

My name is Tim Rutledge and I am the President and CEO of Unity Health Toronto. I am connecting with you today to introduce myself and to explain how Unity Health will be supporting Copernicus Lodge Long Term Care Home over the next few months to continue to care for your loved ones.

First a little bit about who we are: Unity Health Toronto is a network of hospitals that include St. Joseph's Health Centre just down the road from Copernicus, St. Michael's Hospital in the city's downtown core, and Providence Healthcare located in the east end of the city.

Together our organizations have more than 150 years of providing compassionate care across a full range of services, including specialized and critical care in our hospitals, and rehabilitation care that helps people return back home and to the community safely when they leave the hospital. Within our Unity Health Toronto family, we also provide care to 288 residents living in our long-term care homes in our Cardinal Ambrozic Houses of Providence.

Unity Health has been asked to temporarily manage Copernicus Lodge and we are pleased to be working with the home's leadership as they continue to build its services and create an environment that meets the needs of all residents. Unity Health's temporary management of Copernicus Lodge is limited to the long-term care home and does not include oversight of the senior apartments.

There has been a lot of positive steps taken in the last few weeks. Unity Health is also responsible for delivering the COVID-19 vaccine to all consenting staff and residents at Copernicus. I'm pleased to share that a team of our staff were at Copernicus last week beginning vaccinations. We will also be supporting vaccinations in the apartments in the near future.

A team from Unity Health will be working with Copernicus Lodge's staff to continue that momentum to strengthen infection, prevention and control measures and safety processes to build a great home. The safety and the quality of care of your loved ones are our top priorities, and we are committed to making sure Copernicus Lodge's families are included in the steps we will be taking and in the work ahead.

We will be planning a virtual town hall shortly to provide more updates and answer questions. Please stay tuned for more information and be sure to share your email address with Copernicus Lodge if you haven't already.

I know many of you may have questions about what we will be doing in collaboration with Copernicus Lodge in the months ahead. Please do not hesitate to contact Unity Health by emailing [communications@unityhealth.to](mailto:communications@unityhealth.to).

If you have questions about your loved ones' day to day care, please continue to contact the home's staff directly.

Thank you for allowing me a few minutes of your time today to say hello.

Take care and all the best until we connect next.

A handwritten signature in black ink that reads "Tim". The letters are cursive and fluid.

President and CEO  
Unity Health Toronto