
To: Staff (including Agency Staff) and physicians of Copernicus Lodge Long Term Care Home
From: Copernicus Lodge & Unity Health Toronto Leadership
Subject: Staff and Physician Update – Mar. 24, 2021

Mar. 24, 2021

Hello staff and physicians of Copernicus Lodge,

Today we are reaching out about:

1. Staff Town Hall
2. COVID-19 vaccination
3. Updates and reminders

Staff Town Hall

Follow up to Mar. 23 Town Hall

Thank you to those of you who joined our Staff Town Hall yesterday afternoon. The recording from the Town Hall is accessible by clicking [this link](#).

Time code	Content
0:00-0:35	Welcome
0:35-5:30	Copernicus Lodge updates
5:30-16:50	Compliance work plan
16:50-24:00	Unity Health Toronto updates
24:00-27:45	Question and answer
27:45-28:38	Closing remarks

Next Town Hall on Tuesday, Mar. 30

The next Staff Town Hall will be on Tuesday, Mar. 30 at 1:45pm. You can pre-submit questions to communications@copernicuslodge.com. Please note there will be no Town Hall on Tuesday, April 6 as we come out of the Easter long weekend, but we will resume weekly Staff Town Halls on Tuesday, April 13.

Zoom info: <https://zoom.us/j/96583057880?pwd=OExZLzJqV2xRZ09JWDIvWWdwSWRzUT09>

Meeting ID: 965 8305 7880

Passcode: 612937

Call-in information: 647-374-4685 and entering the meeting ID: 965 8305 7880 and passcode: 612937.

COVID-19 Vaccination

- We are continuing to urge all staff to get vaccinated. We are currently only at 28% of staff who are fully vaccinated, with another 12% awaiting their second dose – bringing us to a total of only 40%.
- The St. Joseph's and St. Michael's COVID-19 vaccination clinics are available for booking first dose appointments from March 15 to 20.
- To book an appointment, please contact Mitzi Yu at 416-536-7122 ext. 252 or mitziy@copernicuslodge.com.

Updates and reminders

Update on 3N Enteric outbreak

- We are pleased to share that all residents affected by the enteric outbreak on 3N remain well, and that their results for COVID-19 tests came back negative.
- We anticipate Toronto Public Health will declare the enteric outbreak over within days.

Ministry of Long Term Care Compliance Inspection

- As shared at the Town Hall, as a result of a visit from a compliance officer on Jan. 11, we received a report that listed 9 Written Notifications, 7 Voluntary Plans of Correction and 3 Compliance Orders – two that must be complied with by April 2 and one due by May 28.
- Some of the notifications and orders are related to the same issues.
- As a result of the inspection reports, we've developed a work plan related to the findings, which includes tweaking our processes, revisiting procedures, and retraining appropriate staff on our Responsive Behaviours Program, our Zero tolerance for Abuse and Neglect policy and our Critical Incident and Mandatory Reporting requirements.
- The report is available online [here](#) and will be shared with families. It is also available outside of Roxanne's office.

Major construction starting near Copernicus Lodge on March 31

- Starting March 31, the intersection of King Street West, Queen Street West, The Queensway and Roncesvalles Avenue (KQQR) will be partially closed until Nov. 23, 2021. This is due to a major construction project that is being led by the City of Toronto and the Toronto Transit Commission (TTC).
- Please be advised that travel to Copernicus Lodge can be impacted by this construction so please plan ahead. The City of Toronto is releasing detailed construction updates and we are sharing the most recent one [here, from March 12](#). The key impacts identified in this document are:
 - Traveling east-west near Copernicus
 - Nearby road closures
 - Hours of construction
 - TTC, pedestrian and cyclist impact
- Please visit the City of Toronto webpage for more information: [Toronto.ca/KQQR](https://toronto.ca/KQQR)

Ministry of Long-Term Care Inspector at Copernicus this week

- There is an Inspector from the Ministry of Long-Term Care at Copernicus Lodge this week following up on one of the previous orders and complaints related to non-compliance for COVID-19 testing in the home.
- It is critical to the health and safety of everyone in the home that all staff, agency staff and physicians in the building comply with Directive #3 and be screened upon entry in the home and tested via rapid antigen testing 2-3 times per week.

Black and McDonald Inspection

- On January 21st, 2021, Black & McDonald Limited performed an inspection of the major mechanical systems at both facilities at Copernicus Lodge.
- We are pleased that the report from Black & McDonald found that the majority of the indoor air quality measurements collected were within recommended ranges.
- You can view the report attached, and we will also be sharing it with families.